GloBird Energy Pty Ltd  
ABN: 68 600 285 827  
Postal Address: PO BOX 398, Ringwood, VIC, 3134  
Ph: 13 3456   
Website: [www.GloBirdEnergy.com.au](http://www.GloBirdEnergy.com.au)

**«Company»**

«postaladdress1»

«postaladdress2»

«postalcity» «postalcode»

**Dear «Company»**

**We’re on track for your switch to GloBird Energy**

We’ve started the transfer of your gas service to GloBird Energy for <address\_for\_supply>, NMI/MIRN <nmi>.

At GloBird Energy, we're proudly making the energy market more competitive with low rates and excellent customer service. Your old retailer will most likely call you to try and talk you out of your decision to switch. They have many high pressure tactics they might try including telling you:

They’ll give you a bigger discount.

**FACT: A bigger discount doesn’t mean your bill will be lower, call us and we’ll compare it for you.**

There will bill be new “connection fees” or special “meter read” fees

**FACT: We will never charge you any additional fees when you simply transfer to us.**

GloBird is a new company with only a handful of customers:

**FACT: GloBird was established in 2014 and is licenced by the Government. We have many tens of thousands of customers and are expanding to more states and territories.**

Don't feel pressured by these tactics. Competition is a good thing. If you're tired of energy companies taking you for granted, you've made the right move by joining us. Together we can make the market more competitive and drive energy rates down.

If you have questions or need further information give us a call on [**133456**](tel:1300456247) or [**1300 516 888**](tel:1300516888) Monday to Friday between 8:30am-5:30pm and Saturday 10:00am-4:00pm. Our professional and locally-based customer service team will be more than happy to assist you.

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|  | Customer Service Team  [cs@globirdenergy.com.au](mailto:quang.trinh@globirdenergy.com.au)  **GloBird Energy**  PO BOX 398 Ringwood VIC 3134  13 3456  [www.globirdenergy.com.au](http://www.globirdenergy.com.au) |